Terms and Conditions Summary

1. Basis of Contract

- These Terms exclusively govern the agreement, overriding any customer-provided terms.
- You're legally bound once you sign, take delivery, and begin payment.
- Any inconsistent terms in customer documents are waived.

2. Vehicle Description

- The vehicle specification is as listed in the dealer's catalogue or website.
- The dealer can make changes to meet legal or regulatory requirements.

3. Delivery

- The vehicle will come with an invoice or order form showing essential details (e.g., registration number, mileage).
- Delivery to a customer's address is considered but:
- Not guaranteed
- Not part of a distance selling scheme
- Non-refundable
- Return is at the customer's cost

4. Inspection Responsibility

- The customer must inspect the vehicle thoroughly before purchase.
- Dealer is not liable if you fail to inspect properly.

5. Vehicle Quality & Warranty

- At delivery, the vehicle must:
- Be of satisfactory quality
- Be fit for the purpose stated
- If a defect arises:
- Must notify the dealer in writing within the warranty period (1, 3, 6, or 12 months, depending on your contract)
- Return the vehicle at your own cost if requested
- Remedies: repair, replacement, or refund
- Dealer is not liable if:
- You use the vehicle after reporting a defect
- You didn't follow usage instructions
- You repaired/altered it without consent
- Damage was due to wear and tear, negligence, etc.

6. Title and Risk

• Risk passes to the customer once delivery is complete.

7. Price and Payment

- The price is stated in the Order.
- Dealer can increase the price before delivery for reasons beyond their control (e.g., taxes, labor costs).

8. Limitation of Liability

- Dealer is not liable beyond the legal minimum.
- Still liable for:
- Death or injury from negligence
- Fraud
- Breaches of statutory rights (e.g., Consumer Rights Act)
- Faulty products under the Consumer Protection Act

9. Notices

- Must be in writing and delivered:
- By hand/post to registered office
- By email to info@sjraynercars.com

10. Repairs & Rejections

• Customer must return the vehicle to the dealer at their own cost.

11. Cancellation Effects

- Deductions will be made for:
- Mileage over 20 miles (charged at £0.60 per mile)
- Damage, wear, or valeting if needed
- Vehicle must be returned within 14 days of cancellation notice.
- Must not be driven after cancellation (except to return it).
- Customer is liable for:
- Tax, insurance, fines, etc. until vehicle is accepted back
- All costs and risk of returning the vehicle