CAR-LINK

What's covered?

Your warranty covers you for a huge range of parts and the labour times involved to repair or replace them. Platinum and Gold both include around 6,000 mechanical, electrical and electronic components, whereas Silver covers a wide range of listed items.

Component	Platinum	Gold	Silver
Engine	✓	✓	Listed parts
Gearbox and transmission	✓	✓	Listed parts
Drive system	✓	✓	Listed parts
Clutch	✓	✓	Listed parts
Braking system	✓	✓	Listed parts
Steering system	✓	✓	Listed parts
Cooling system	✓	✓	Listed parts
Suspension	✓	✓	Listed parts
Electrical / electronic parts	✓	✓	Listed parts
Fuel system	✓	✓	Listed parts
Wheel hubs and bearings	✓	✓	Listed parts
Hybrid & electric vehicles	✓	✓	Listed parts
Casings	✓	✓	Listed parts
Working materials	✓	✓	Listed parts
Air conditioning	✓	✓	Listed parts
Ignition system	✓	✓	Listed parts
Camshaft timing belt / chains	✓	✓	Listed parts
Flywheel	✓	✓	×
Supercharger	✓	✓	×
Turbocharger	✓	✓	×
In-car entertainment	✓	✓	×
Remote key fobs / key cards	✓	✓	×
Diagnosis costs	✓	✓	×
DPF / catalytic converter	✓	×	×
Battery (exc. EVs and hybrids)	✓	×	×
Oil seals and gaskets	✓	×	×
Wear and tear	✓	×	×

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Specific part or fault type exclusions

Whilst your warranty includes a huge range of components, there are naturally some parts and faults that we just can't cover, as shown below. They're mainly bodywork, trim, general maintenance and service items.

- **Service and consumable items** - including but not limited to injectors (unless you have our Platinum plan), brake pads & discs, brake drums, brake callipers, tyres, bulbs, spark plugs, fuses, brake & clutch friction material, burnt or worn out clutch components, any seized components, air con recharging, gaskets (excluding head gaskets), hoses & pipes, all blockages, perishable rubber items, oil or fluid leaks (unless you have our Platinum plan), fuel tanks and clearing of fuel lines, connectors, air bags, auxiliary drive belts, hardware i.e. bolts and fixings.
- **Engine and turbo** - sprockets, burnt valves and valve seats, cracked blocks or cylinder heads, cylinder head skimming or refacing, burnt / carbonised valves or removal of carbon deposits, core plugs, cambelt / timing chain damage if the cambelt / timing chain and associated parts haven't been replaced inline with the manufacturer's recommendations.
- **Steering -** leaks.
- **Electrical or electronic items** - batteries (unless you have our Platinum plan), heating elements, glow plugs, connectors / terminals, wiring, software and software updates, reprogramming or adjustments, tracker systems, head up unit display, radio recoding and light units.
- **Electric / hybrid vehicle -** electric charging cable / socket, wiring and HV cabling, HV battery housing, HV cells / modules and HV battery cooling and venting.
- **Bodywork and trim** - paintwork, bodywork, chassis, interior, seats, upholstery, fabric roofs, panoramic sunroof, wheels, glass, air vents, locks and catches.
- **Negligence or driver abuse** - i.e. incorrect or insufficient oils or lubricants / fluids and overheating.
- **Ancillary items** - water ingress, corrosion or oxidisation, faulty workmanship or parts, manufacturer recalls, accidental damage to radiator and A/C condenser, exhaust systems, exhaust manifolds, emissions, carbon build-up, repairs to rectify issues such as high oil consumption or poor fuel economy, oil or fluid contamination including staining or misting, sludge / silt or other waste, waste disposal, key blades, sealing materials and compounds.

